



#standingtogether

▶ TRAUMA CENTER
▶ EMERGENCY
▶ MEDICAL CENTER

2020 - Jan/Feb/Mar

ACHAT

During this worldwide pandemic,
heroes DO work here.

**HEROES
WORK HERE!**

Thank you.



MERIDIAN
COMMUNITY COLLEGE



STANDING TOGETHER



Challenges to Meet

By John G. Anderson
President & CEO

This is the most challenging period the healthcare system has ever faced. A worldwide pandemic has marshalled an incredible response and overwhelming call for resources and individual sacrifice. Our community, state and nation are being stressed unlike any other time, save World War II. Our health system — Anderson — has been and continues to act and institute change on an almost hourly basis to protect our staff and care for patients. Countless staff hours continue to be dedicated to the implementation of COVID-19 protocol. It is truly an amazing work being done. No

stone has been left unturned, no detail too small. We are standing together.

It is unfortunate this disease has interrupted so much we are accustomed to doing. Yet you have responded and continue to respond. We learn a lot each day about who we are as individuals and as an organization. I can tell you this place and its people have risen to the occasion in an exponential fashion.

This is a difficult time financially. Our service lines for elective cases and elective diagnostic procedures have been suspended; done in large part to preserve valuable Personal Protective Equipment



S T A N D I N G T O G E T H E R

needed in the care of both the suspected and confirmed COVID-19 patient. Anderson is not alone in this, as every hospital in the state and nation are faced with this daunting issue. It remains imperative that measures be taken to manage the operations to continue to support the care of the patients we continue to receive. Many within our organization have been impacted by this. Hours of work have been diminished because of the loss of volume we are accustomed to experiencing. Active staff flexing has been implemented. None of this is anything any of us wanted. Unfortunately, it is the action I have mandated and we have been forced to take.

I hope and pray this crisis will

end soon. Until then we will continue to do what is needed and what is right. I pray for God's direction and strength for all of us. And know this, you are and remain heroes. I will leave you with this verse that I have leaned on during the past week. I hope it supports you as it has me. (4-1-20)

Have I not commanded you?

Be strong and courageous.

Do not be afraid;

Do not be discouraged,

For the Lord your God will

be with you wherever you go.

Joshua 1-9



#STANDING TOGETHER



STANDING TOGETHER



#STANDING TOGETHER





Anderson Announces New Board Member

Anderson Regional Health System is proud to announce the addition of Brad Huff to its Board of Directors.

"We are very pleased to welcome Brad to our board," Dr. Joe Anderson, Chairman, commented. "His professional experience and diverse public service background are valuable assets that will strengthen our organization and complement the progress of our strategic plan."

"Brad has an exceptional skill set, and we are extremely fortunate and very excited to have him join our Board of Directors," said John G. Anderson, President and CEO.

Huff's career in business includes 11 years in banking and investments and 22 years in management, operations and sales.

Passionate about the growth and success of our community, Huff currently serves as Chairman of East Mississippi Business Development Foundation's Board of Directors. He also serves as a Board member for The Montgomery Institute and City of Meridian Urban Renewal Authority. Huff is a past Chairman of the Board for Meridian Housing Authority and former Board member for Northwood Country Club, Riley Hospital and Meridian Rotary Club.

Huff received a Bachelor of Business Administration from University of Mississippi and he is a graduate of Louisiana State University School of Banking. Huff and his wife, Clair, were both born and raised in Meridian, and they have called this area home for the past 27 years. They have four children and are members of Central United Methodist Church where Huff serves in many capacities.



Go Red For Women

Go Red for Women was a fantastic event that mixed fun and heart health education! Our distinguished panel answered a wide array of questions about heart disease and stroke in an interesting and entertaining manner. Thank you to Jennifer Rodriguez, MD - Interventional Cardiologist, Zaid Altheeb, MD - Interventional Cardiologist with PAD focus, and Zaineb Daud, MD – Neurologist, for serving on the panel. Go Red for Women is an American Heart Association initiative that addresses the prevalence of cardiovascular disease in women.



Healthy Heart Screening

Zane Williams, Radiologic Technologist, prepares to run a Calcium Score Test on a patient during the Healthy Heart Screening held recently at Anderson. More than 30 area residents participated in the screening. Attendees received a HeartSaver CT Scan and calcium score, complete lipid profile—total cholesterol, HDL, LDL, and triglycerides, glucose level, blood pressure and heart rate, and electrocardiogram (ECG) that was read by cardiologists from Cardiovascular Institute of the South.



Blood Drive

Janet Berg, Anderson Graphic Arts Manager, takes part in a two-day blood drive to provide units in these critical times. So many people scheduled appointments that the drive had to be extended to two days.

Heart Check 2020



Anderson and Cardiovascular Institute of the South partnered for our annual Heart Check event in January. The free screening of weight, BMI, blood pressure, blood sugar and cholesterol is part of our continuing mission to serve our community.

RETIREMENT



Tweet Hare

Congratulations to Tweet Hare, RN, for 46 years of service to Anderson Regional Medical Center. Tweet served in the Infusion Center. Tweet is pictured with John G. Anderson, President and CEO.



Brenda Hearn

Congratulations to Brenda Hearn for 41 years of service at Anderson Café.



Rhonda Boutwell

Congratulations to Rhonda Boutwell for 33 years in Social Services at Anderson Regional Medical Center. Rhonda is pictured with Steven Brown, Chief Financial Officer.



ANDERSON
Neurology Center

NEW PAIN-RELIEF SERVICES OFFERED

Botox for Migraines

Plus Injections for:
Occipital Nerve Block
Carpal Tunnel Syndrome



Dr. Zaineb Daud

New Services Offered

New services are being offered by Anderson Neurology Center. Dr. Zaineb Daud is now offering Botox treatment for migraines, occipital nerve block injections and injections for carpal tunnel syndrome. For more than 16 years, Dr. Daud has been providing expert care for neurological issues. Patients may schedule an appointment without a referral by calling 601.703.3830.

Blankets Donated

Thank you to the Delta Kappa Gamma Society of Meridian for donations of blankets to distribute to our patients. This is the fifth year they have made this type of donation.

The Delta Kappa Gamma Society International is a teacher society that promotes professional and personal growth of women educators and excellence in education. From left: Lynne Taleff, Janet Berg, Rhonda Denton, Lorie Anderson, Bonnie Jordan, Cheryl Thomas and Karen Rhodes.



Volunteers Give Wheelchairs

Many thanks to Anderson Volunteer Auxiliary for the donation of two Emergency Department wheelchairs. From left: Alexis Brown, Vivian Marbury, Gigi Cross, Jerry Toole and Jenny Hertel.



Tommy Moose Donations Cheer Kids

Jaydien Hampton snuggled with his “Tommie Moose” stuffed animal during his recent hospitalization in the Anderson inpatient pediatric unit. Thank you to the Meridian Moose Lodge who donated several cases of Tommie Moose stuffed animals to the unit.

The purpose of the Tommy Moose® program is to help children overcome fears and anxiety during times of stress.



SERVICE EXCELLENCE AWARDS

JANUARY • FEBRUARY • MARCH



3-East



3-East



3-East



3-East



Anderson Family Medical Center - Airpark (Philadelphia)

Not Pictured: Tom C. Maynor Rehabilitation Center & Neuro/EEG



National Cardiac Rehab Week

Anderson Cardiac Rehabilitation staff celebrated National Cardiac Rehabilitation Week in honor of individuals who have used cardiac rehab to get back to a healthy lifestyle after experiencing a heart attack or other heart condition.



Dancing for a Cause

We are happy to report that our very own Dr. Alonso Mesa, Anesthesia, and Meghan Ward, RN, from Same Day Surgery competed in Dancing for a Cause recently and won First Place! The event was held to raise money for Care Lodge and the Cancer Patient Benevolence Fund.



Business After Hours Highlights Robotics

In January, Anderson Institute of Robotic Surgery hosted the East Mississippi Business After Hours to highlight the da Vinci XI robotic surgery system. Dr. Hans Tulip (at the podium) was joined by, from left, Dr. Matt Coker, Dr. Mark Phillips, Dr. Ronnye Purvis and Dr. Elizabeth Trest.

Josie King Award

Phillip Collins, Automation and Inventory Coordinator, Inpatient Pharmacy, received the Hero Award created by the Josie King Foundation, given to those who work hard to create a culture of patient safety.



Lean Class Graduates

Front row (from left): Kelsie Chisolm, Amanda Breazeale, Lekica Boyd and Stephanie Poppy. Back row (from left): John G. Anderson, LeAnn Bohl, Katrina Kelly, Jennifer Reid, Sandra Hardaway, Melissa Wright, Susan Moore and John Moore.



Swarm Team Formed

Tracey Gowdy, EVS Patient Advocate (second from right), has implemented a “Swarm Team” that is going unit to unit doing detailed, deep cleaning on a weekly basis. The team (from left): Cathy Monsour (EVS Assistant Manager), Ruby Baylor, Bettie Coleman, Annie Portis, Minnie McCray, Courtney Davis, Tracey and LeTora Brown.

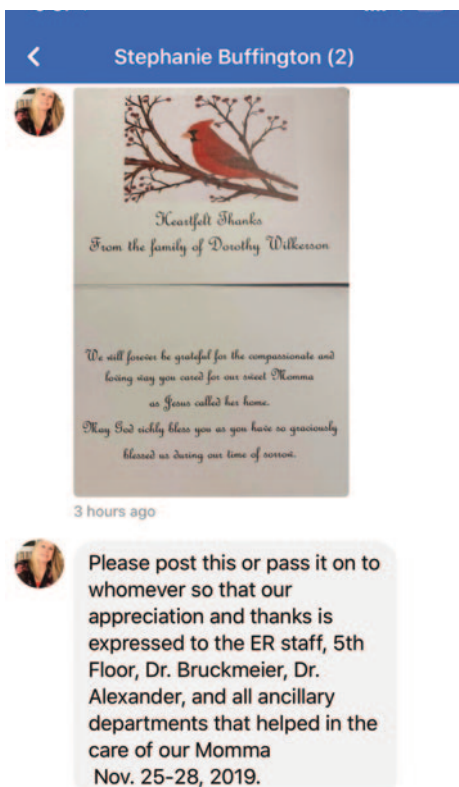


Hosting Resident Physicians

Anderson was proud to host resident physicians from EC HealthNet in January for their Second Annual Poster Symposium. The event featured interesting cases cared for by the EC HealthNetFamily Medicine Resident Physicians as part of their medical education and training within Meridian's health community.



PRAISE FOR ANDERSON



John G. Anderson, FACHE
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From: Randy Carroll (<mailto:RCarroll@EMEPA.com>)
Sent: Thursday, January 30, 2020 12:30 PM
To: John Anderson
Subject: [EXTERNAL] A big thank you to your team

John,

Let me take this opportunity to thank your team. Last Saturday I had to have an emergency appendectomy. From the time I entered the emergency room I felt cared for by Dr. Phillips and Dr. Billups. I have used the two of them for years and was blessed that they were available. In addition to the Doctors, the entire staff couldn't have performed better. I could have been a little foggy on the nurse names but I seem to remember, Shirley, Rachael and Megan. There was one more that came in at night but I can't remember her name. All were as kind and helpful as they could be.

The lab technicians that came to draw blood were kind and exceptionally talented at doing their job without causing me discomfort. All the way to the ladies that came in to tidy up the room, I saw professionalism.

Monday morning before we were discharged, Melanie had a dizzy spell with some accompanying shoulder pain. The staff immediately got her in a wheel chair and headed to the ER. Dr. Phillips again helped us. She is following up with Dr. Anderson. The staff immediately worked to get the IV out of my arm, discharge papers signed and wheeled me to the ER to be with her. I've never felt so helpless as being tied to an IV pole while the love of my life is headed to Emergency. The staff eased those feelings with great compassion.

I know many times we as CEOs only hear the problems. I wanted you to know what a great staff I saw and how much I appreciate Anderson's Hospital from top to bottom. I know if I take care of my most valued asset, my employees, they will take care of me. Let me assure you, your folks took care of you this weekend.

Thanks,

Randy E. Carroll

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Anderson Regional Health System
Attn: Sheila Nettles
2124 - 14th Street
Meridian, MS 39301

January 6, 2019

Sheila,

My stepdad, Richard L. Gibson (DOB 4/24/44) went to the ER very late at night on Thursday December 26 or very early Friday December 27. Not long after getting there, he flatlined. They were able to intubate him and get his heart beating again. One week later he died in the ICU.

The ER was very full the night he was there but the staff was amazing! They were doing everything they could to get to people and the way they responded to my stepdad's situation, it was easy to forget how busy they were. After he coded, we left the room and the X-Ray tech took us to a holding room so we could have some privacy. Unfortunately I didn't get names but everyone was very good. The doctor was honest and caring. Someone remained with him until he got transferred to the ICU early Friday morning.

He was transferred to the ICU where he got impeccable care. The nurses were amazing and very open to my many questions. I knew they truly cared about him and us as a family. The ones that stick out in my mind are Keith, Danielle, Wendy and Brian. Keith was there the weekend he was in the ICU. He was so very helpful with our uncertainty. Brian was the one with us the day they extubated my stepdad. Brian was extremely compassionate and very good in helping us understand the process. The ICU doctor (she's a female, her last name started with Mou) was wonderful. She helped us fully understand what my stepdad's situation was before we made the difficult decision to extubate him.

The Friday that he went into the ICU, my mom fell after the 5:30 visitation. So we were back in the ER (Sharon Gibson, DOB 2/10/45, in ER on Dec 27 about 6 p.m.). Again, I was amazed at how the nursing staff was doing everything they could to take care of the patients and get the tests run so the wait time wouldn't be long once we got into a room. Also, the man taking care of the floors got us cups of water when my aunt asked where the water fountain was. I felt like everyone did more than was expected to give care under difficult circumstances.

Thank you,

Tammy Thompson

Tammy Thompson



Featured in Magazine

Check out the latest issue of Meridian Home and Style magazine featuring Betty Cryer, Anderson Chief Nursing Officer and Vice President. The magazine also highlights "The Many Facets of Nursing" with Cole Pompelia, CRNA, and Julious Heidelberg, Charge Nurse on 2-East, and an informative article on endometriosis with Dr. Elizabeth Trest.

EMPLOYEES OF QUARTER JAN • FEB • MAR



Mission

To continue our heritage of healing and improving life for the people we serve.



Amy Stogner is a Registered Nurse who serves as charge nurse at Tom C. Maynor Rehabilitation Center. Her coworkers said, “Amy has an infinite amount of love for her job and her patients. She goes the extra mile on repeated occasions to make sure patients have a great experience. My mother recently had a stroke and was blessed to be cared for by Amy. She really made a difference during a hard time for our family. • If Amy doesn’t know the answer to a question, she says, ‘Let me find out,’ and she always figures out the answer. • The world needs more nurses like Amy.” Amy is currently working on her BSN from the Mississippi

University for Women. Outside of school and work she enjoys spending time with her friends and family, and has one fur baby named Evie. She also dedicates her spare time to volunteering at East Mississippi Animal Rescue once a week.

Vision

To be the healthcare provider of choice.

Marlee Rhodes is a Social Worker who handles discharge planning. Her coworkers said, “Marlee goes above and beyond to ensure the discharge process for each patient is a smooth transition. • She never gives up when obstacles make situations look hopeless. • Marlee thinks out of the box and is an advocate for her patients. Recently, Marlee gave compassionate attention to a patient who was homeless. With the help of community resources, Marlee secured this patient a place to stay, home health visits, clothes, food and medication. • She assists her coworkers where she can, and is eager to onboard new staff members.”

In Marlee’s free time she enjoys hiking, reading, and spending time with her son, Decker.



Values

We recognize: Respect, Trust, Dignity and Responsiveness.



Regina Roberts is a Registered Nurse and Clinical Quality Consultant who has worked at Anderson for 18 years. Her coworkers said, “Regina’s love for Anderson Regional Health System shows in everything she does. • Her dedication and support of our MORA initiatives shines through with each project she touches to bring awareness to organ donation. • Regina also heads up the Christmas parade float committee and helped lead Anderson to win the Grand Prize in the 2019 parade. • She has an eye for quality whether it is clinical or special projects, and she is a true asset to this organization.” Regina enjoys a variety of activities

with her family such as fishing, going to dirt track races and football games, and watching her daughter, Shaela, dance. She loves any kind of crafts which shows in the imagination and creativity that the Anderson Christmas parade float displays each year.